Hello,

Welcome to iLabs!

iLabs Access codes provide direct access to specific Lab titles. This process will lead you through activating your account, registering your access code and launching your first lab session.

Step 1   Visit https://eccouncil.learnondemand.net/User/Register?OrganizationId=1133

Step 2   If you already have an account, select login and login with your username and password

Step 3   If you do not have an account, enter your basic information and select save. (Note: You must use a valid email address to register)***Please note when creating your account select the Center as EC Council International or you will not be able to redeem your access key.

Step 4   Select Redeem Training Key and enter your Access Code/Training Key if it is not already populated:

Step 5   Select Courses and begin your lab session by opening the appropriate Lab Profile. In this case, it will be (Course Name-………)

Things to know:

- The environment is active for 6 months from the date you register

- Getting acquainted with iLabs – you will be spending a significant amount of time in our lab environment as you progress through your course of study. To get the most out of your time and your purchase, we strongly recommend you launch the "Hyper-V Connectivity Test" Course in your Course offerings prior to starting any labs. (You will need to search the catalog for this module.) This 15 minute session will take you through a full connectivity check as well as a complete orientation to the lab environment and how to navigate our content. (If you choose not to review this module you will miss out on some key features that will make navigating the environment much easier!)

- For Support: Tier 1 support is available through the "Contact Us" page on the left hand side. There is a toll free number, email and skype account with a staffed support team ready to assist you with any LMS or Lab related problems. Content related questions should be directed to your instructor. Should you encounter content related, technical issues, contact Tier 1 support and your case will be escalated appropriately. Remember, these are hacking labs; mis-configuration of machines can cause undesirable outcomes. Exiting the lab environment without saving and launching the lab again will "reset" your Virtual Machines back to their working state.

Thanks so much please enjoy!